An informative guide to help you navigate all that Aurora has to offer.
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With more than 200,000 residents, Aurora is the second largest City in Illinois.

And throughout its long history, Aurora has recorded several firsts in both the state and the nation.

Aurora earned the title of “the City of Lights” in 1881, when it became one of the first cities in the United States to have electric street lights. Five years later, the City built and operated its own electric plant, making it the first municipality in the world to do so. Aurora has other firsts: the first free school in the state, first YMCA building to be constructed in Illinois, and in 1995, the first large city in the United States to connect all of its schools to the Internet.

Aurora has the oldest continuous Farmers Market in Illinois, and the oldest high school football rivalry in the state, with the East Aurora-West Aurora game dating back to 1893.

Today, some of the finest shopping in Northern Illinois can be found in Aurora. The 1.5 million square-foot Westfield Fox Valley shopping center along Route 59 draws shoppers from miles around, and the 140-store upscale Chicago Premium Outlets at Interstate 88 and Farnsworth Avenue attracts visitors from around the world.

For recreation, the City’s 325-acre Phillips Park features an 18-hole golf course, aquatic center, skate park, lakeside walking path, and the recently restored Sunken Gardens. The unique Phillips Park Zoo marked its 100th anniversary in 2015. And the Park’s Visitor’s Center houses 10,000-year-old mastodon bones unearthed in the 1930s when WPA workers dug out Mastodon Lake at the park.

Historic downtown Aurora is home to the Paramount Theatre, a 1930s Art Deco theater restored to its original opulence, where top national entertainers appear in shows ranging from stand-up comic performances to Broadway-style theatrical productions. The downtown Aurora Public Art Commission Gallery, Aurora Historical Society Museum, Aurora Regional Fire Museum, SciTech Hands On Museum, and other themed museums excite and educate residents and visitors year-round.

The new RiverEdge Park is an outdoor music venue on 30 acres along the banks of the Fox River in downtown Aurora. RiverEdge Park — part urban and part natural, designed utilizing green technology and sustainable practices — is the newest recreation and entertainment scene in the suburbs.
The beautiful Fox River and the fertile Fox Valley attracted Native American tribes to what is now called Aurora. The Potawatomi tribe, headed by Chief Waubonsie, often encamped about a mile north of today’s downtown.

Aurora’s first permanent settler was Joseph McCarty, a 24-year-old millwright from Elmira, New York, who arrived in the Fox Valley in 1834. In the next three years, McCarty and his younger brother, Samuel, built a sawmill and gristmill on the east bank of the river, so settlers could grind their grain into flour.

The settlement, which had been called McCarty’s Mills, needed an official name in 1837 when an application was made for a U.S. Post Office. The name Aurora was chosen, after a town in New York that many of the early residents, including the McCartys, had called home.

Another major factor in the development of Aurora was its role as the birthplace of the Burlington Railroad. The railroad began as a 12-mile branch line from Aurora. Through mergers, it became the CB&Q (Chicago Burlington and Quincy). Aurora became the site for the railroad’s major car shops in 1856, and in the 1860s, the first American diner car was built here. At its height, the shop complex — locally known as the Roundhouse — covered more than 70 acres and employed 2,500. The former machine shop is now the Aurora Transportation Center. The Roundhouse was renovated in 1996 and opened by Chicago Bears Hall of Famer Walter Payton as Walter Payton’s Roundhouse, a restaurant and entertainment complex. Today, the Roundhouse houses a craft brewery and is known as The Two Brothers Roundhouse.

Through the 20th century, Aurora continued to develop as a major city and industrial center in its own right, not just a Chicago suburb. In recent years, Aurora has successfully transitioned to a vibrant and diverse economy, with many high-tech and internationally known companies providing jobs in the community.

The Aurora Transportation Center and Route 59 Metra Station on Aurora’s East Side are two of the busiest stops on the Metra rail commuter line to Chicago. Interstate 88 and four state highways run through the City, which also operates Aurora Municipal Airport and its more than 200 flights each day.

Originally positioned just in Kane County, Aurora today stretches into four counties (Kane, DuPage, Kendall, and Will), six townships and six public school districts.
Aurora operates under the Mayor/Aldermanic Council form of government, with 12 Aldermen serving on the City Council. Each of the City’s 10 wards elects an Alderman, and another two Aldermen are elected City-wide. The Mayor is a full-time position, while Aldermen are considered part-time, and most Aldermen hold outside employment.

**Mayor’s Office**
44 E. Downer Place
Aurora, IL 60507
630-256-3010
mayoroffice@aurora-il.org

**Aldermen’s Office**
60 E. Downer Place
Aurora, IL 60507
630-256-3020

**Customer Service Call Center**
3770 McCoy Drive
Aurora, IL 60504
630-256-INFO (4636)

**City Council**: Meets on the 2nd and 4th Tuesdays of the month, at 6 p.m. in the second floor Council Chambers at City Hall, 44 E. Downer Place. The City Council discusses and takes final votes on agenda items. To speak at a Council meeting, first notify the City Clerk’s office at 630-256-3070.

**Committee of the Whole**: Meets on the 1st and 3rd Tuesdays of the month, at 5 p.m. in Conference Room 5B on the fifth floor of City Hall. The Committee of the Whole sends items reviewed by the standing Committees to the City Council agenda to be voted on the following week.

There are four standing-committees of the City Council, each made up of three Aldermen and one alternate. (Committee meeting times are occasionally subject to change. For the most up-to-date information, plus agendas, go to www.aurora-il.org.)

**Buildings, Grounds & Infrastructure (BGI) Committee**: Meets on the 2nd and 4th Mondays of the month, at 4:30 p.m. in the Aldermen’s Office, 60 E. Downer Place. It reviews flooding and drainage problems, environmental issues, sanitation, solid waste disposal, water treatment and distribution, storm and sanitary sewers. BGI also oversees matters pertaining to city-owned buildings and grounds.

**Government Operations (GO) Committee**: Meets on the 2nd and 4th Tuesdays of the month, at 4:30 p.m. in the Aldermen’s Office, 60 E. Downer Place. It reviews parade and rally requests, requests from charity groups to solicit donations, intergovernmental relations, street lighting, sign requests, traffic concerns, legislative matters, motor vehicle parking system, and the City golf course.

**Finance Committee**: Meets on the 2nd and 4th Tuesdays of the month, at 3:00 p.m. in Conference Room 5B on the fifth floor of City Hall, 44 E. Downer Place. It reviews proposed expenditures, the City budget and audit, contracts for goods and services, taxation, debt payment, bond issues, fees and service charges, pensions and insurance.

**Planning & Development (P&D) Committee**: Meets on the 2nd and 4th Thursdays of the month, at 4:00 p.m. in Conference Room 5B on the fifth floor of City Hall, 44 E. Downer Place. It reviews proposed residential subdivisions and commercial developments, requests for annexations, planning, zoning, housing, urban renewal, business and community development, code development and enforcement, and community block grant administration.
You’re Invited To Get Involved

The City shows its pride with parades on Memorial Day, the Fourth of July, Veterans Day, and in the holiday season. Latino, Irish, Indian, and residents of all backgrounds and cultures celebrate their heritage at festivals throughout the year. The City has 28 boards and commissions on which residents are invited to serve, including the Aurora Veterans Advisory Council, the African American Heritage Advisory Board, Hispanic Heritage Advisory Board, and Indian American Community Outreach Advisory Board. (Visit the City website, www.aurora-il.org, for information on resident Boards & Commissions.)

Fox Valley United Way and Aurora University have created the Volunteer Fox Valley website — www.volunteerfoxvalley.org — to make it easy for residents with special skills and interests to volunteer their time to improve the community and assist the many worthy social service agencies in Aurora.

And more and more involved and invigorated residents are joining together in Aurora neighborhoods every day. (Check with the City’s Community Services Department at 630-256-3400 for information on finding or organizing a neighborhood group.)

Thank you for joining us here in Aurora, and helping to make our City of Lights shine even brighter.
IN EMERGENCIES, CALL 911 for Police or Fire response.
Emergencies include any event for which immediate police, fire, or ambulance response is required, including a fire, a crime (especially a crime in progress), car crash (especially if someone is injured), or medical emergency, such as when someone is unconscious, not breathing, experiencing an allergic reaction, having chest pains, or any other symptoms requiring emergency medical attention.

DO NOT CALL 911 unless you have an emergency.
If you are not sure whether the situation is a true emergency, call 911 and let the call-taker determine whether you need emergency help.

Aurora Fire Department
Non-Emergency Number  630-256-4000
The Aurora Fire Department operates nine Fire Stations strategically located throughout the City. In the event of a fire or medical emergency, call 911. Call the Central Fire Station non-emergency number, 630-256-4000, for general questions, information regarding tours and block parties, etc.

Fire Prevention Bureau
630-256-4130
The Fire Prevention Bureau is responsible for reviewing plans and issuing permits for Fire Department-related activities. The Bureau inspects sites for Fire Lane Contracts; responds to fire complaints; inspects for compliance with fire codes; and inspects commercial buildings during construction.

Aurora Police Department
Non-Emergency Number  630-256-5050
The Aurora Police Department protects the second largest City in the state with an authorized force of just under 300 officers, and a support staff of more than 70 civilian employees. The department’s jurisdiction covers approximately 45 square miles in four different counties.

Known nationally for its Community Oriented Policing initiatives, the Aurora Police Department is dedicated to solving and preventing crime at the neighborhood level. Officers partner with the community in a variety of ways including Citizen and Neighborhood Watch Groups. The Community Policing Unit offers more than 50 customized crime-prevention programs, free of charge and available for small and large group presentations. Topics include the Citizens Police Academy, Landlord/Tenant training, security surveys for homes and businesses, “Stranger Danger” talks, street gang awareness, and senior citizen safety.

Outdoor Warning System
The Outdoor Warning System, alerting residents to tornadoes and other weather-related emergencies, is tested the first Tuesday of each month at 10:00 a.m.

After-hours Emergency Response
Animal Control  855-432-1134
Street Department  855-432-3995
Water & Sewer Department  855-432-0062
City Departments

(For complete information on City Departments, visit the City of Aurora website at www.aurora-il.org. To contact City Departments, call the City’s Customer Service Call Center at 630-256-4636.)

Administrative Services: Coordinates the operations of the Civil Service, Human Resources, Risk Management, and City Clerk offices, and the Information Technology and Communications systems of the City. Administers the City’s self-insurance programs for civil liability and worker’s compensation claims, and coordinates employee health benefit programs.

Community Services: Manages Customer Service, Community Relations, Special Events, Neighborhood Redevelopment, Public Art, and Youth & Senior Services divisions. Administers the City gaming tax fund-supported grants and the City’s Neighborhood Festival Fund programs. Serves as the Mass Care/Shelter Coordinator in the event of a disaster.

Development Services: Provides oversight to the Planning & Zoning and Building & Permits Divisions, Economic Development, and for operation of the Aurora Municipal Airport. Administers City building and fire codes. Advances economic development strategies and promotes commercial projects in the City. Coordinates planning and zoning with other City departments and outside agencies.

Finance Department: Oversees accounting and financial reporting, payroll administration, budgeting and financial planning, collection of City revenues, and billing for City services. Prepares tax levies. Formulates bid packages for City purchases.

Law Department: Provides elected officials and City Staff with legal advice and representation. Prepares ordinances and resolutions for the City Council. Represents the City in code hearings and in Circuit Court. Prosecutes City code violations.

Neighborhood Standards: Oversees Property Standards, Central Services, and Animal Control divisions. Provides maintenance of City buildings. Enforces property codes, regulates sign and parking ordinances and administers licensing and inspection for multi-unit residential properties. Enforces animal control ordinances and operates the Animal Control and Care Facility.

Public Properties: Manages Maintenance, Equipment and Motor Vehicle services, Transportation Centers, Street Maintenance, Parks and Recreation, the Phillips Park Zoo and Phillips Park Golf Course. Maintains sidewalks, fountains, and plazas in Downtown Aurora. Provides snow and tree removal. Oversees upkeep and improvements at all City Parks.

Public Works: Oversees Engineering, Water & Sewer Maintenance, Water Production, and Electrical Maintenance Divisions. Maintains street lights and traffic signals. Supervises design and construction of road, bridge, water, sanitary, and stormwater management improvements.
A variety of information about Aurora can be found on the City’s website, www.aurora-il.org. The MyPlace tab at the top of the page is especially helpful for residents searching for school, voting, and zoning information; garbage pickup days; and much more.

You can sign up for City of Aurora emails by texting MYAURORA to 22828.

And you can learn more and enjoy all aspects of the Aurora community at these City Social Media sites:

- www.facebook.com/CityofAuroraIL
- www.twitter.com/CityofAuroraIL
- www.youtube.com/CityofAuroraIllinois
- www.instagram.com/cityofaurorail
Animal Control  630-256-3630
Pets are available for adoption at the City’s Animal Control and Care Facility at 600 S. River St. Go to www.aurora-il.org for more information and a link to adoptable pets.

- All dogs and cats must be registered with the City of Aurora and have a County Rabies Tag.
- Pet owners must clean up after their animals or be fined. All pets must be leashed when off the owner’s property. Pets are not allowed to run loose or the owner can be fined.
- No more than two dogs and two cats are allowed in a residence. Farm animals such as chickens, goats, ducks, sheep, or cattle of any kind are not allowed. Exotic animals such as large snakes, alligators, lions, tigers, bears, wolves, and any hybrids are not allowed.
- Spaying or neutering is not required by the City unless an animal is adopted from the Animal Control and Care Facility. However, it is highly encouraged for your pet’s health and to prevent overpopulation that results in euthanasia. When possible, the City partners with nonprofits to offer low-cost spay and neuter clinics. For more information, call 630-256-3630.
- Microchipping your dog or cat helps ensure it can be returned if lost. This service is available through local veterinarians and occasionally through low-cost clinics. Ensure that your contact information registered for your pet is updated annually, or when you move.
- Animal Control Officers respond to stray dog or cat complaints, animal bites/attacks, wildlife exposures, wildlife inside a home or occupied structure, and nuisance domestic animal complaints.
- After-hours (5:00 p.m.) and all day Sundays, Animal Control Officers respond to calls of an emergency nature, such as dangerous animals, wildlife exposures or potential exposures, wildlife inside a home or occupied structure, and sick and injured stray animals. For after-hours assistance, call 855-432-1134.

Building Permits
Building Permits are required for additions, remodeling, pools, roofs, decks, sheds, garages and gazebos. Before beginning any work, check with Building & Permits at 630-256-3130.

Fence Provisions
Building & Permits  630-256-3130
Planning & Zoning  630-256-3080

- A permit is required for fencing.
- The fence can be put up to your property line, not over it.
- The finished side of fence must face outward.
- Interior yards are allowed to have up to a 6-foot-high fence to enclose the rear yard area. A maximum 4-foot-high fence is allowed in front and side yards.
- Corner lots must contact Planning & Zoning Division, 630-256-3080, for specific requirements.
- Residents of a Historic District should contact the Planning & Zoning Division, 630-256-3080, for additional requirements.
- Residents of a subdivision that has an association should contact the association directly for any additional requirements.
Call JULIE Before You Dig!
At no charge to residents, the Joint Utility Locating Information for Excavators (JULIE) Service at 811 or 800-892-0123 will locate underground utilities (water, sewer, electric, gas, telephone, and cable) on your property.

Garage Sales
Maximum two per year allowed from January to December. To report violations, contact Property Standards at 630-256-3770.

Holiday Decorations
The City’s Seasonal Holiday Decorations Ordinance requires that all external, seasonal and holiday related decorations be installed no sooner than 60 days prior to a holiday, and removed no longer than 60 days after a holiday. To report decoration violations, call Property Standards at 630-256-3770.

Loud Noises
Excessive noise is classified as a sound associated with the repairs of vehicles, loud music, or the operations of mechanical equipment other than vehicles, which may be heard 75 feet beyond the property line from which the sound originates. If excessive noise is in progress, call the Aurora Police Department at 630-256-5050.

Motor Vehicle Parking
Parking Regulation  630-256-3580
• Street parking — no more than 48 consecutive hours.
• Cannot block sidewalks or park on the grass.
• No parking in the front yard unless paved or zoned.
• After a snowfall of 2 inches or more, cars must be moved off street for plowing.
• Three or more unpaid tickets will result in vehicle being booted.
• One recreational vehicle is allowed for each zoning lot in rear or side yard, only.
• No commercial vehicles above a “B” plate classification, nor equipment, is permitted to be parked/stored in a residential area.
• For tickets or monthly parking passes for city lots, call 630-256-3580.

Open Burning
Open burning is prohibited within City limits. However, some outdoor fireplaces are allowed. Contact the Fire Prevention Bureau at 630-256-4130 for information and to obtain a permit at no charge.

Property Registration
All non-owner occupied properties are required to be registered with the City. This includes rental properties, vacant properties, multi-family units and any units not occupied by the owner of record. Property registration, annual licensing fee, and attendance at landlord training class is required. Contact Property Standards 630-256-3770 to register your property.
Resident’s Guide

The City’s Water & Sewer Maintenance Division is responsible for the maintenance of sanitary sewers, storm sewers, and water lines, including fire hydrants. Property owners are responsible for maintaining their sanitary sewer service line from their property to the sanitary sewer main. Water & Sewer Maintenance also arranges repairs for accessible water service leaks from the water main in the street to the meter inside homes or businesses, but not complete replacement. The City is not responsible for any interior property damage caused by water service line or meter leaks.

If you see water bubbling up or running down the street for no apparent reason, call 630-256-3710 Monday through Friday, 7:00 a.m. – 3:30 p.m. For after-hours and weekend emergencies, call Answer United at 855-432-0062.

For sewer problems inside a building, call Water & Sewer Maintenance at 630-256-3710 to have the sewer lines checked before you call a plumber. During heavy rains, if you experience flooded streets or water backing up into your basement, call Water & Sewer Maintenance.

Refer all calls related to no water or low pressure to Water Meter Repair at 630-256-3710. (After-hour and weekend emergencies, call Answer United at 855-432-0062.)

For problems related to water taste and discoloration, contact Water Production at 630-256-3250.

Local Ordinances and Services

Water & Sewer Maintenance

Water Service

Water Billing Division 630-256-3600

Aurora residents are billed for City water service on a bi-monthly basis. To have water service established or for further information, contact the City Water Billing Division.

Weeds & Grass

Lawns should be properly maintained. To report lawns higher than 8 inches, call Property Standards at 630-256-3770.
Trash, yard waste and curbside recycling service is provided once a week to every residence in the community. The City is divided into five sections, and the pick-up day depends on the section of the City in which you reside. All waste and recyclables are scheduled to be picked up on the same day. However, depending on volume, unbundled brush or yard waste may be a day late.

The City’s updated trash and recycling program offers several different collection options through its waste hauler, Republic Services. Residents have the flexibility to select the type of service that best meets their household’s needs and budget. For information on collection options, call Republic Services at 630-892-9294 or visit www.republicservices.com.

Household hazardous waste materials CANNOT be set out for curbside collection. These materials may be taken to the regional Household Hazardous Waste Drop-off Center at 156 Fort Hill Drive in Naperville, operated in cooperation with the City of Aurora. For information, call 630-256-4636.

Electronic waste collection events are offered throughout the year at the City’s Customer Service Center, 3770 McCoy Drive, and at the Central Garage, 720 N. Broadway. For information on dates and times, call 630-256-4636.

The City of Aurora features five large parks and several “totland” playgrounds spread throughout the community, and the Fox Valley Park District operates more than 160 parks in Aurora and neighboring towns. The largest of Aurora’s parks is Phillips Park, founded in 1899. Amenities found on Phillips Park’s 325 acres include the Phillips Park Zoo, which marked its 100th year in 2015; a large state-of-the-art playground and toddler’s playground; an 18-hole golf course; the Phillips Park Family Aquatics Center, in partnership with the Fox Valley Park District; picnic pavilions; sand volleyball courts, tennis courts and horseshoe courts; a BMX/skate park; dog park; a 1-mile jogging/bike path around the 28-acre Mastodon Lake; fishing piers; the Sunken Garden and veterans monuments; Visitor’s Center; ice skating pond and sledding hill; and open recreational areas. For info, call the park Visitor’s Center at 630-256-3750.
The Aurora Public Library’s beautiful new downtown location, the Richard and Gina Santori Public Library of Aurora, opened in June 2015. The Aurora Public Library is dedicated to supporting lifelong learning and access to information, knowledge, and ideas for every age and reading ability. Adult services include career and job search information, book clubs, genealogical and local history research, and a business center. Teens can access online tutoring services, record and edit music in a digital media lab, design and manufacture items with a 3D printer, ride a virtual rollercoaster in the Maker Space, and borrow a Chromebook. Children can build reading and social skills at Storytime, enjoy outdoor play in the Juvenile Protective Association Children’s Nature Garden, and participate in such programs as Reading with Rover and LEGO Club. Complete information about the Aurora Public Library is available at www.aurorapubliclibrary.org.

**Aurora Public Library locations:**

- **Santori Library**  
  101 S. River St.  
  630-264-4100

- **Eola Road Branch**  
  555 S. Eola Road  
  630-264-3400

- **West Branch**  
  233 S. Constitution Dr.  
  630-264-3600

- **Express Center**  
  1100 Church Road  
  630-723-2705

- **Bookmobile**  
  630-723-270

Scores of agencies throughout Aurora and the Fox Valley help residents find everything from basic needs like food and shelter to legal services, drug treatment, job support, child care, and physical/mental health care. To find the help you need, check out the Kane County Guide to Community Services at www.kanecountyguide.org, or contact Fox Valley United Way at www.uwfoxvalley.org or 630-896-4636.

Parents can find information about sports, recreation, health and group services for kids and families in the Aurora Youth Services Community Resource Guide, available on the City website at www.aurora-il.org/youth/youth_services.php.

**Need A Helping Hand?**
Aurora Business/Promotional Agencies

Aurora Area Convention and Visitors Bureau
630-256-3190
www.enjoyaurora.com

Aurora Downtown
630-256-3196
www.auroradowntown.com

Aurora Hispanic Chamber of Commerce
630-264-2422
www.ahcc-il.com

Aurora Regional Chamber of Commerce
630-256-3180
www.aurorachamber.com

Invest Aurora
630-256-3160
www.investaurora.org

Quad County African American Chamber of Commerce
630-859-9776
www.qcaachamber.com

Driver’s License & Vehicle License Plates

Aurora Secretary of State Facility
339 E. Indian Trail
800-252-8980
www.cyberdriveillinois.com

Election Information

Aurora Election Commission
630-897-4030
www.auroravotes.org
(also does Kane County voter registration)

DuPage County Election Commission
630-407-5600
www.dupageco.org/election

Kendall County Voter Registration
630-553-4104
www.co.kendall.il.us/voter-registration

Will County Voter Registration
815-740-4615
www.thewillcountyclerk.com/connect/site/
**Helpful Contacts**

**Forest Preserves**
**DuPage County**
630-933-7200  
www.dupageforest.com

**Kane County**
630-232-5980  
www.kaneforest.com

**Kendall County**
630-553-4025  
www.co.kendall.il.us/forest-preserve

**Will County**
815-727-8700  
www.reconnectwithnature.org

**Hospitals**
**Presence Mercy Medical Center**
630-859-2222   
www.presencehealth.org/presence-mercy-medical-center-aurora

**Rush-Copley Medical Center**
630-978-6200  
www.ruschcopley.com

(For Health Clinics, check your local directory)

**Institutions of High Learning**
**Aurora University**
630-892-6431  
www.aurora.edu

**College of DuPage**
630-942-2800  
www.cod.edu

**Waubonsee Community College**
www.waubonsee.edu
- Aurora Downtown Campus  630-801-7900
- Sugar Grove Campus  630-466-7900
- Copley Campus  630-585-7900
Private and Religious Schools

There are dozens of private and religious schools in the City of Aurora. Check your local directory for individual information.

Public School Districts

District 131 East Aurora 630-299-5550 www.d131.org
District 129 West Aurora 630-301-5000 www.sd129.org
District 204 Indian Prairie 630-375-3000 www.ipsd.org
District 101 Batavia 630-937-8800 www.bps101.net
District 308 Oswego 630-636-3080 www.sd308.org
District 302 Kaneland 630-365-5111 www.kaneland.org

Sewer Billing

Fox Metro Water Reclamation District 630-892-4378 www.foxmetro.dst.il.us

Township Governments

Aurora Township 630-897-8777 www.auroratownship.org
Naperville Township 630-355-2786 www.napervilletownship.com
Oswego Township 630-554-3211 www.oswegotownship.com
Sugar Grove Township 630-466-4283 www.townshipofsugargrove.com
Wheatland Township 630-851-9740 www.wheatlandtownship.com
Winfield Township 630-231-3591 www.winfieldtownship.com

Transportation
Helpful Contacts

Metra Commuter Rail Train Information
Aurora Transportation Center  Route 59 Station
233 N. Broadway  1090 N. Route 59
630-692-6313  630-820-7408
www.metrarail.com  www.metrarail.com

Pace Bus Information
847-364-7223
www.pacebus.com

U.S. Post Office in Aurora
Main, 525 N. Broadway
630-844-8810
www.usps.com

East Side, 3900 Gabrielle Lane
630-585-2430
www.usps.com

Utility Companies
(Illinois participates in electrical aggregation. You can compare rates and choose another service provider by visiting www.pluginillinois.org.)

Electric Service
ComEd
800-334-7661
www.comed.com/customer-service

Local Telephone
AT&T
800-244-4444
www.att.com

Cable Television
Comcast  AT&T U-verse
800-934-6489  800-288-2020

Gas Service
Nicom
888-642-6748
www.nicorgas.com

(If you smell gas in your home, call 911 immediately; then call Nicor at the above number)
Postal Customer

The Resident's Guide is published through the City of Aurora's Community Relations and Public Information Division. Please address correspondence to publicinfo@aurora-il.org or:

City of Aurora
44 E. Downer Place
Aurora, IL 60507
www.aurora-il.org

Connect with us on Social Media:

~/CityofAuroraIL
@CityofAuroraIL
~/CityofAuroraIL
cityofaurorail
Text "MYAURORA" to 22828