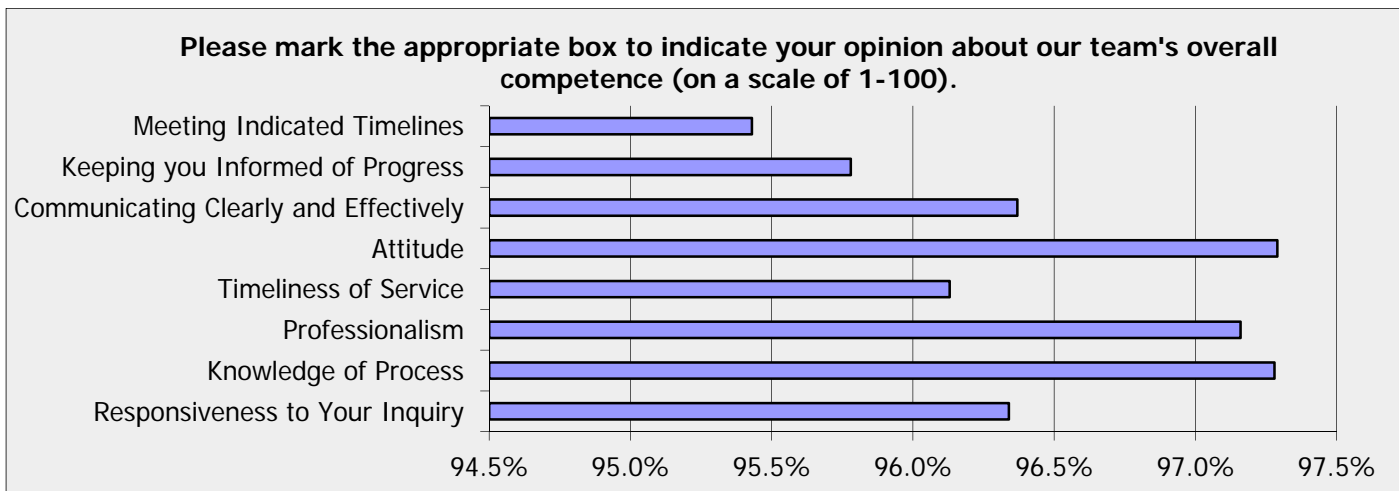




City of Aurora

Building & Permits - Satisfaction Testimonials

2011 Testimonials



27 Oct 2011-Email

I would like to take this opportunity to thank you, Dan, and your field inspection staff for the guidance and professional manner in which this job has been carried out. I look forward to working with you and yours in the upcoming phases of the Follett build out.

21 Sept 2011-Email

“We really appreciate your help [with Engineered Custom Lubricants]. Your permit guys were excellent and very helpful as well.”

10 Sept 2011-Email

Thank you for all the work you are doing to help make this project [Valley Honda] a success. I am truly grateful to you and the entire inspection team for helping to ensure that we have a first class facility here in Aurora.

6 Sept 2011-Email

“Everyone I came in contact with at the building dept. was helpful, thoughtful and friendly and several times offered suggestions outside their inspection responsibilities to help us pass upcoming inspections. Due to that, we were able to pass all inspections and get our customer open for labor day weekend. Thanks again to you and the inspectors!” [Hanes @CPO]

1 Sept 2011-Email

First may I reiterate again how we appreciate, both institutionally and personally, your extraordinary assistance on this project. It is very gratifying that all at [building & permits] have jumped in with enthusiastic assistance and support. This project is central to the sustainability of our business model.

29 Aug 2011-Letter

“Our company would like to thank the Department for working with us on this challenging yet very interesting project. Particularly we would like to thank all the inspectors who showed a great amount of support and advised us throughout the process. In addition we would like to draw special attention to your online software that was consistently easy and convenient to use. Your department is without a doubt far more advanced than other municipalities that we have worked with in the past.”

17 Jun 2011-Email

Thank you so much for your attention to this matter and hard work.

02 Jun 2011-Email

This is by far the best communication we've had with any permit department. It helps immensely!



City of Aurora

Building & Permits - Satisfaction Testimonials

11 May 2011-Email

I really enjoy working with the Aurora Building Department. For such a big city, it gives you the small town treatment.

29 Apr 2011-Email

Thanks for meeting with our customer today [Follett]. They were quite surprised, impressed and appreciative of your approach to development and in particular their project. And thank you for not making me a liar for telling them how easy you are to work with. We are looking forward to another successful project.

15 Mar 2011-Email

I want to thank you and everyone else at the Great City of Aurora for your extraordinary helpfulness and cooperation to make this complicated project possible. As a businessman and citizen in this community, I am continually impressed by the quality and dedication of each of you and the entire team at the City.

14 Mar 2011-Email

Thank you again very much for all the hard work you have put into this project. As a businessman in the City of Aurora, it is wonderful to see the care and consideration that you and your team put forth to make this the best place to live, work, and to do business.

09 Mar 2011-Email

Thank you to everyone for your help. I really do like working with the employees for the City of Aurora, everyone is always so helpful and nice. Have a great day

08 Mar 2011-Email

Thanks again for all of your and the entire Building and [Permits] Department's help in order to help facilitate bringing Phonak into Aurora on such an aggressive schedule.

07 Mar 2011-Email

I took advantage of several of Aurora's continuing education seminars last year. They were among the highest quality (content and venue) that I have attended.