

Zagster App Training Guide

City of Aurora

A decorative graphic in the bottom right corner consisting of a light blue square with a white diagonal cutout, creating a folded corner effect.



Steps for Initial Sign up Process

1. Click Join

The screen displays the Zagster logo at the top. Below the logo, there are two buttons: a blue 'LOGIN' button and an orange 'JOIN' button. The 'JOIN' button is circled in blue.

2. Enter your Account information

The screen shows a 'CREATE YOUR ACCOUNT' form with a navigation bar at the top containing 'BACK', 'JOIN', and 'NEXT'. The form has five input fields: 'Alexander', 'Susan', 'zagster@zagster.com', '555552356', and a password field with six dots. The 'JOIN' button is highlighted in the navigation bar.

3. Search for the Aurora Bike Share by Name or Zip Code

The screen displays a 'FIND YOUR BIKE SHARE' search screen with a navigation bar at the top containing 'BACK', 'JOIN', and 'SEARCH'. The text 'Enter the name or zip code of the bike share you want to join' is above a search input field containing 'Aurora'. The text 'name or zip code' is circled in blue.

4. Select the Aurora Bike Share

The screen shows a 'CHOOSE YOUR BIKE SHARE' screen with a navigation bar at the top containing 'BACK', 'JOIN', and 'NEXT'. A blue button labeled 'Aurora Aurora, IL' is highlighted.



Steps for Initial Sign up Process

5. Finish entering your account information

SIGN UP TO RIDE

at Aurora

Email
zagster@zagster.com

Password
at least 8 characters

Confirm Password
must match password

First Name
Alexander

Last Name
Susan

Mobile Number
(555) 555-2356

Date of Birth
January DD YYYY

Join Zagster

6. Agree to Terms and Conditions

Close

Rules of the Road

- Keep your bike and its lock together while you ride. Always lock your bike to a Zagster station when your trip is over.
- Ride with traffic, obey local laws, and use lights at night. We encourage you to wear a helmet.
- You may be responsible for the replacement of your bike if it is lost or stolen during your ride.

By checking this box, I agree to Zagster's [Membership Agreement](#) and [Privacy Policy](#)

Continue

Log Out

7.

Choose Your Zagster Membership

Annual Pass	Monthly Pass	Day Pass
\$ 60 billed annually	\$ 20 billed monthly	\$ 5 one time charge
1 hour FREE per trip	1 hour FREE per trip	1 hour FREE per trip
\$1 per hour overtime	\$1 per hour overtime	\$1 per hour overtime
\$30 Late Charge	\$30 Late Charge	\$30 Late Charge
SELECT	SELECT	SELECT



Steps for Initial Sign up Process

8. Enter you Billing Information

Almost Done!
Once you've entered your payment information, you'll be all set to ride!

Card Number

Expiration Date

CVV

Postal Code

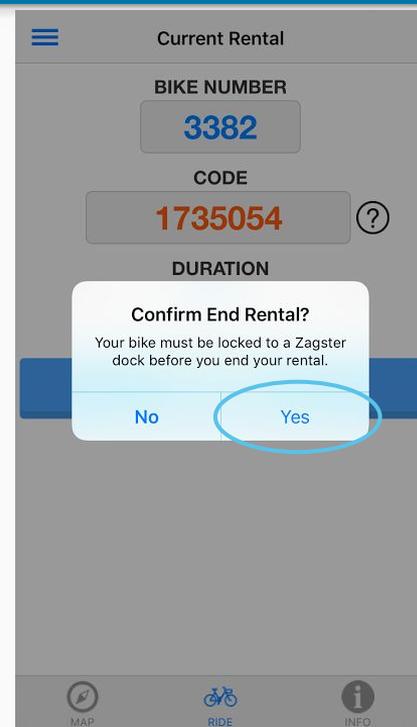
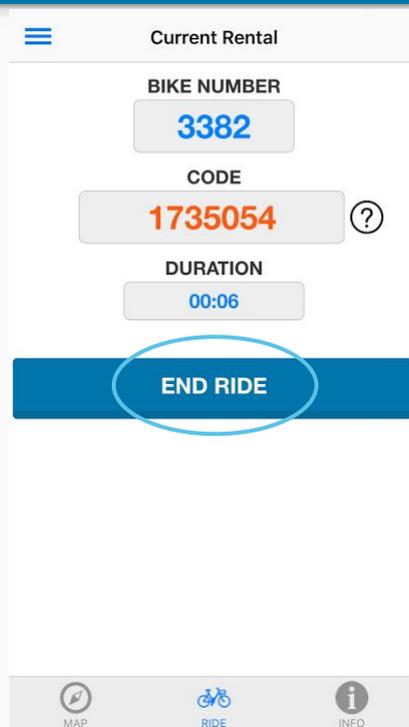
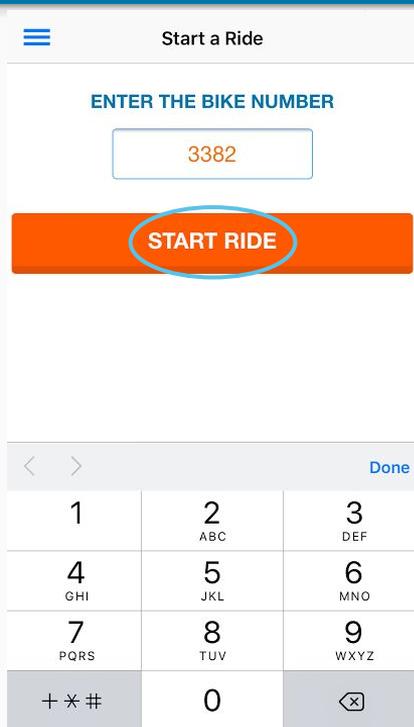
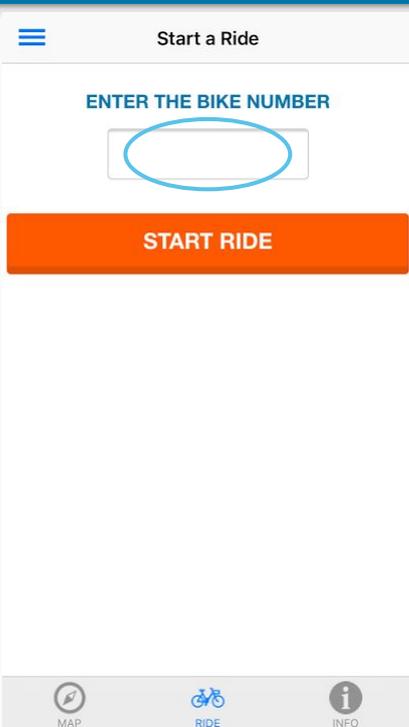
 Pay with Credit Card

Log Out

Upon payment, you will receive an email confirming the your membership. You will then be redirected to the “Start a Ride” section of the App (see next page).

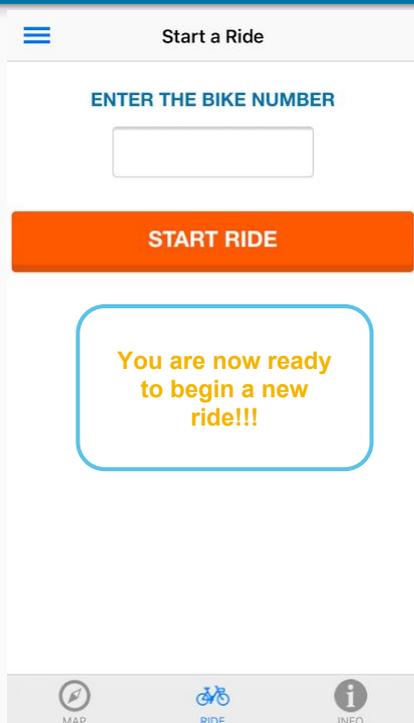
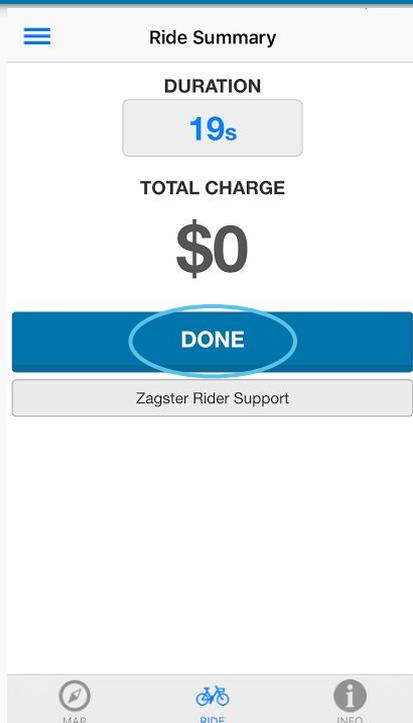


Steps for Taking a Ride!





Steps for Taking a Ride!



If riders come across any problems during the sign in process or while trying to RIDE reach out to our 24/7 support team:

Contact

Help & Support

✉ help@zagster.com

☎ 202-99-WE-ZAG
(202-999-3924)